

## Luvata Welwyn Garden City Quality Policy

Within Luvata Welwyn Garden Limited we are committed to provide products, which meet the customer's specified contractual requirements. We are totally committed to setting and achieving quality standards that are capable of meeting, in all respects, the specified requirements and exceed expectations of our customers.

Luvata Welwyn Garden Limited shall develop and maintain a Quality Management System that conforms to the requirements of BS EN ISO 9001:2015 so that we can provide and maintain a consistently high quality in all work we undertaken. Our Quality Management System shall ensure that proper communication, work control and accountable records are generated for all work undertaken.

We shall determine and provide resources to implement and maintain the Quality Management System, ensuring Human Resources are competent, aware and trained. Everybody connected with Luvata Welwyn Garden Limited shall be supported according to their individual needs for personal development.

Our objectives are to provide the infrastructure to exceed product requirement, to achieve and maintain the BS EN ISO 9001:2015 Quality Management System.

The effectiveness of the Quality Management System shall be periodically reviewed, to ensure the need for customer satisfaction and their expectations are constantly met.

Endorsed by



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Amanda Dawson  
Managing Director